

| Ref # | Hits | Search Query | DBs | Default Operator | Plurals | Time Stamp |
|-------|------|--|---|------------------|---------|------------------|
| L1 | 6 | (repair near4 ticket same list near5 (client customer)) | US-PGPUB | OR | ON | 2005/09/08 07:52 |
| L2 | 6 | (repair near4 ticket same list near5 (client customer)) | US-PGPUB | OR | ON | 2005/09/08 07:50 |
| L3 | 11 | (video same data same network) and (repair near4 ticket) | US-PGPUB | OR | ON | 2005/09/08 07:50 |
| L4 | 0 | (dynamica\$5 adaptiv\$5) near4 (creat\$5 produc\$5 generat\$5) near4 (trouble fault) near5 (ticket) | US-PGPUB | OR | ON | 2005/09/08 07:51 |
| L5 | 123 | (proactive) near5 (maintenance repair trouble) | US-PGPUB | OR | ON | 2005/09/08 07:57 |
| L6 | 6 | (repair near4 ticket same list near5 (client customer)) | US-PGPUB | OR | ON | 2005/09/08 07:58 |
| L7 | 5 | (determin\$5 find\$5 corelat\$5) near5 (customer client subscriber) near5 (fault repair) near5 (network) | US-PGPUB | OR | ON | 2005/09/08 07:58 |
| L8 | 27 | (correlat\$5 relat\$5) near4 (fault repair) near4 (customers) | US-PGPUB | OR | ON | 2005/09/08 07:59 |
| L9 | 6 | (proactive) near4 (performance near4 management near4 system) | US-PGPUB | OR | ON | 2005/09/08 08:01 |
| L10 | 54 | (correlat\$5 relat\$5) near4 (fault repair) near4 (customers) | US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2005/09/08 08:03 |